

# SUMMARY OF GROUP TRAVEL INSURANCE FOR TENPIN BOWLING AUSTRALIA

2019/2020



## INTRODUCTION

V-Insurance Group is the insurance broker for Tenpin Bowling Australia (TBA), and has worked closely with TBA and their affiliated State and Territory Associations to provide Travel Insurance for nominated TBA Members and Volunteers, Directors, Executives, Employees and Officials.

This brochure is a summary of the cover that has been organised for those nominated individuals. Please note that this policy does not cover all members of TBA.

To check whether you are a nominated individual, please contact TBA or relevant State or Territory Associations. If you require additional cover, please contact V-Insurance Group.

## WHO IS INSURED?

TBA, Directors, Executives, Employees, Officials, Volunteers, Authorised TBA members whilst engaged on authorised business travel.

## EXTENSIONS

Some of the main extensions and conditions include;

- Associated holiday travel is covered
- Travel is limited to a maximum of 180 days
- Cover whilst participating in tenpin bowling training and events

Please refer to the policy wording for complete details.

## EXCLUSIONS

Please refer to the policy wording for a full list of exclusions via the Travel Policy. The main exclusions affecting TBA members are as follows;

- Sporting equipment whilst in use is not covered.
- Pre-existing medical conditions.

The insurer will not be liable for any expenses that are:

1. Incurred directly or indirectly from a journey:
  - a) undertaken against the advice of a medical practitioner;
  - b) undertaken when the insured person is unfit to travel;
  - c) where the purpose of the journey is for the insured person to seek medical attention; or
  - d) taken after a medical practitioner informs an insured person that they are terminally ill;
2. Incurred directly or indirectly from routine medical, optical or dental treatment or consultation

## TRAVEL INSURANCE MAXIMUM BENEFITS

<b>DEATH &amp; PERMANENT INJURIES</b>	
<u>Whilst Not Participating in the Sport</u>	
Accidental Death (aged 18 to 65 years) 5 x Salary up to	\$500,000
Permanent Total Disablement 5 x Salary up to	\$500,000
<u>Whilst Participating in the Sport</u>	
Accidental Death	\$100,000
Permanent Total Disablement	\$100,000
<b>LOSS OF INCOME</b>	
Loss of Income due to Injury or Illness (85% up to maximum of):	\$2,000
104 week benefit - 7 days excess	
<b>LOSS OF INCOME</b>	
Loss of Income due to sickness (85% up to maximum of):	\$2,000
104 week benefit - 7 days excess	
<b>MEDICAL EXPENSES &amp; ADDITIONAL EXPENSES</b>	
<u>Whilst Not Participating in the Sport</u>	
Medical and Additional Expenses	Unlimited
<u>Whilst Participating in the Sport</u>	
Medical and Additional Expenses (\$500 excess applies to each claim)	\$1,000,000
Loss of Deposits and Cancellation Charges	Unlimited
Baggage and Personal Effects	\$20,000
Money	\$5,000
Electronic/Portable Equipment (\$250 excess)	\$1,000
Deprivation of Baggage	\$3,000
Kidnap, Hijack or Detention	\$500,000
Extra Territorial Workers Compensation	\$2,000,000
Common Law	
Weekly Benefit	\$1,000
Limit of Liability per any one period of insurance	\$2,000,000
Refund of Hire Car Excess following Collision or Theft	\$10,000
Personal Liability (per person)	\$10,000,000
Political and Natural Disaster Evacuation	\$50,000

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## INSURER

The insurer of this travel insurance is Arch Underwriting at Lloyds (Australia) Pty Ltd, Suites 4.01 & 4.02, Level 4, 68 York Street, Sydney NSW 2000

## HOW TO MAKE A CLAIM?

In the event that you need to make a claim.

- Notify your team manager and V-Insurance as soon as possible.
- V-Insurance will send you a claim form to complete.
- All incidents of theft or disappearance of property must be reported to the local police within 24 hours.
- Make a note of the circumstances at the time and list all items that are missing.
- Return your completed claim form and supporting documentation to the claims management service for this Group Travel policy, Corporate Services Network (GPO Box 4276, Sydney NSW 2001) or via email to [claims@csnet.com.au](mailto:claims@csnet.com.au)

### 24/7 WORLDWIDE EMERGENCY ASSISTANCE

Should you require emergency assistance whilst traveling or any matter including medical matters or guarantees or payment, please call First Assistance, anywhere in the world, reverse charges, 24 hours a day.

	Country Code	Area Code	Number
Telephone	+61	2	8115 5716
or	+64	9	975 4369
Email	<a href="mailto:help@archassistance.com">help@archassistance.com</a>		

For non-emergency related queries, please call ph +61 2 8036 3193

Email: [enquiries@firstassistance.com](mailto:enquiries@firstassistance.com)

**QUOTE POLICY NUMBER: P0014770CT2020AU0**



## ENQUIRIES?

Should you have any enquiries about this insurance program please contact V-Insurance Group Pty Ltd;

Level 25 Angel Place, 123 Pitt Street, SYDNEY NSW 2000  
Phone (02) 8599 8660 or local call cost only 1300 945 547  
Fax (02) 8599 8661  
Email [sports@vinsurancegroup.com](mailto:sports@vinsurancegroup.com)

[www.vinsurancegroup.com/tba](http://www.vinsurancegroup.com/tba)

## LEGAL NOTES

- 1) Cover under this policy only applies for authorised travel. Please contact TBA to find out if your travel is authorised.
- 2) This information is only a summary of the cover provided. The policy with full conditions is held by TBA, please contact TBA for a copy or visit [www.vinsurancegroup.com/tba](http://www.vinsurancegroup.com/tba).
- 3) This insurance program commences on 31 December 2018 and expires on 31 December 2019.
- 4) TBA is not and does not represent itself as a licensed insurance broker by endorsing the products outlined in this brochure.
- 5) Please contact V-Insurance Group if you require additional cover to that covered in the policy.

V-Insurance Group Pty Ltd,  
Corporate Authorised Representative of Willis  
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